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Application No. 10/002,744
Amendment filed with RCE

JAN 03 2006

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM
WHICH PERFORMS BOTH AN
ORDINARY SEARCH AND AN
EXTENDED SEARCH OF A
KNOWLEDGE DATABASE

Art Unit : 2142

Examiner : Kelvin Y. Lin

CERTIFICATE OF FACSIMILE
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TOTAL PAGES: 12

Amendment (10)

I hereby certify that this paper
is being facsimile transmitted to
the Commissioner for Patents
on the date noted below.

N. Sabadeo
Nalini P. Sabadeo

Dated: January 3, 2006

In the event that this Paper is
late filed, and the necessary
petition for extension of time is
not filed concurrently herewith,
please consider this as a Petition
for the requisite extension of
time, and to the extent not
tendered by form PTO-2038 attached
hereto, authorization to charge
the extension fee to Account
No. 06-1378.

AMENDMENT FILED WITH RCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This Amendment is being filed concurrently with a Request
for Continued Examination in response to the Final Office Action
mailed October 3, 2005, the term for response to which expires on
January 3, 2006.

Amendments to the Claims are set forth in the listing of
claims which begins on page 2 of this paper. Claims 1, 9 and 12
are amended and claims 2-8, 10, 11, 13 and 14 are maintained.

Remarks begin on page 9 of this paper.